Subject: Fwd: Cruise outreach
From: Lorena Parker <lparker@sanpedrobid.com>
Date: 10/13/2016 10:47 AM
To: Joe Pielago <jpielago@sanpedrobid.com>

Lorena Parker
Executive Director
San Pedro Property Owners' Alliance
San Pedro Historic Waterfront
Business Improvement District
390 W. 7th Street | San Pedro, CA 90731
T 310.832.2183 | F 310.832.0685
Lparker@sanpedrobid.com
www.sanpedrobid.com

---------- Forwarded message ----------
From: **Luis Solis** <luis.solis@metroshore.com>
Date: Thu, Oct 13, 2016 at 10:45 AM
Subject: RE: Cruise outreach
To: Lorena Parker <lparker@sanpedrobid.com>

Oops I meant to change that… 10:45am is still good or earlier if you need.

Could you let Susan know what time you'll be here?

I don't have Joe Pielago's email, so can't send the calendar meeting appointment.

If you send one, can you include the below message in your body?

· **Please remember to bring a current valid form of government photo ID, for Terminal Security.**

· **Your names have been added to the Metro Office (suite PL 103) Visitor List for 10-14-16.**

· **Parking is located upstairs to the far right-hand side of the Cruise Terminal, via the Administration ramp.**

· **If you have trouble obtaining access to Pier 93 Los Angeles Cruise Terminal, please contact Luis at 310-987-1600.**

LUIS SOLIS

GROUND SERVICES MANAGER

METRO SHORE SERVICES | *Los Angeles World Cruise Center*

DIRECT: 562.283.8962 | **PHONE:** 562.276.0711 Ext: 100 | **FAX:** 562.276.0675

From: Lorena Parker [mailto:lparker@sanpedrobid.com]
Sent: Thursday, October 13, 2016 10:24 AM
To: Luis Solis <luis.solis@metroshore.com>
Subject: Re: Cruise outreach

11:00 is fine. I just saw your email.

Lorena Parker

Executive Director

San Pedro Property Owners' Alliance

San Pedro Historic Waterfront

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On Thu, Oct 13, 2016 at 10:20 AM, Luis Solis <luis.solis@metroshore.com> wrote:

> Lorena and I will meet tomorrow at 11am, to talk about Red Trolley and guest communications prior to LA.
>
> At Metro Office Pier 93.

We can regroup later with those who can't make it.

Attaching my availability for now.

It's best for me if we can meet at the cruise terminal, during ship days only, between 1p and 3pm.

Otherwise, location continues to work at SP Chamber.

Our Metro office has a small conference room for up to 8.

LUIS SOLIS

GROUND SERVICES MANAGER

METRO SHORE SERVICES | *Los Angeles World Cruise Center*

DIRECT: 562.283.8962 | **PHONE:** 562.276.0711 Ext: 100 | **FAX:** 562.276.0675

From: Bezmalinovich, Augie [mailto:ABezmalinovich@portla.org]
Sent: Thursday, October 13, 2016 8:59 AM
To: 'Jonathan Williams' <jwilliams@labattleship.com>; Luis Solis <luis.solis@metroshore.com>
Cc: Lorena Parker <lparker@sanpedrobid.com>; Susan Kaplon-Wong <susan@twwosw.com>; Elise Swanson <eswanson@sanpedrochamber.com>
Subject: RE: Cruise outreach

I'm not in town next week – please meet without me or wait until the following week……

From: Jonathan Williams [mailto:jwilliams@labattleship.com]
Sent: Wednesday, October 12, 2016 5:41 PM
To: Luis Solis
Cc: Lorena Parker; Bezmalinovich, Augie; Susan Kaplon-Wong; Elise Swanson
Subject: RE: Cruise outreach

I don't return until next Monday. Can we do the beginning of next week?

Jonathan Williams
President & CEO
Pacific Battleship Center

On Oct 12, 2016 4:56 PM, "Luis Solis" <luis.solis@metroshore.com> wrote:

Hi Lorena/Elise & team,

Sorry for the slow response on this.

Just now caught up on the usual workload, after our office move.

I know Susan Wong from past years working together! (copied on this message)

I have Thursday and Friday this week open if that works for you.

Either at the SP Chamber of commerce or our Metro office at Pier 93.

I can do:

Thurs 10/13 at 7am or between 1pm and 3pm

Friday 10/4 at 7am or between 1pm and 3pm

Or next week:

Thursday 10/20 (Crown Princess in port, can meet at pier 93)

Friday 10/21 between 1pm and 3pm

I'll put together a calendar from what I can gather from Ports America, and fill in gaps of information where they exist. Have this for all next week.

LUIS SOLIS

GROUND SERVICES MANAGER

METRO SHORE SERVICES | *Los Angeles World Cruise Center*

DIRECT: 562.283.8962 | **PHONE:** 562.276.0711 Ext: 100 | **FAX:** 562.276.0675

From: Elise Swanson [mailto:eswanson@sanpedrochamber.com]
Sent: Tuesday, October 4, 2016 11:08 AM
To: Lorena Parker <lparker@sanpedrobid.com>; Luis Solis <luis.solis@metroshore.com>
Cc: Augie Bezmalinovich <abezmalinovich@portla.org>; Jonathan Williams <jwilliams@labattleship.com>
Subject: RE: Cruise outreach

Hi,

We also need to include Susan Wong in the conversation. I met her last week and dropped off materials to her. I believe she works for Luis and she is on the front lines of passenger service and information.

Elise Swanson

President/CEO

San Pedro Chamber of Commerce

(310) 832-7272 (office)

(310) 590-6311 (cell)

The San Pedro Chamber of Commerce is a non-profit 501 (c) (6) membership organization. The mission of the San Pedro Chamber of Commerce is to promote, support, and advocate the interests of the business community. Our vision is to make San Pedro a better place to live, work, and visit.

From: Lorena Parker [mailto:lparker@sanpedrobid.com]
Sent: Tuesday, October 04, 2016 10:44 AM
To: Luis Solis <luis.solis@metroshore.com>
Cc: Elise Swanson <eswanson@sanpedrochamber.com>; Augie Bezmalinovich <abezmalinovich@portla.org>; Jonathan Williams <jwilliams@labattleship.com>

Subject: Re: Cruise outreach

Luis,

I would like to continue the conversation regarding how to best communicate with the cruise ship passengers ahead of their arrival, how we can create collateral material for them (i.e. visitor maps) and offer them free trolley service.

When would be a good time to meet?

Lorena Parker

Executive Director

San Pedro Property Owners' Alliance

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